



Central E-Statement FAQ's

What are E-Statements?

E-Statements are an electronic delivery of your monthly or quarterly statements, which will take the place of your mailed paper statement.

How much does Central Credit Union E-Statements Service Cost?

They are FREE! There is no charge for Central Credit Union's E-Statement services.

Who is eligible to receive E-Statements?

Anyone that receives a statement is eligible to receive E-Statements.

How do I sign up for E-Statements?

You must be enrolled in Central's E-Branch Banking service to access E-Statements online. After selecting the E-Statement option under the History Menu you will have to accept the E-Statement Consent Agreement prompted to you, that's it!

How do I access my E-Statements after I have enrolled?

Select the E-Statement option under the History Menu in E-Branch Banking and then select the E-Statement List option to view available statements.

How far back can I look at my account history with E-statements?

As of January 2008 Central's E-Statements will archived up to 4 years.

What computer requirements do I have to have to access my E-Statements?

Internet Explorer 6.0 or later or equivalent (i.e. Netscape or Fire Fox)
Adobe Reader 7.0 or later

Are Central Credit Union's E-Statements safe and secure?

Yes, they are viewed and stored on a SSL (Secured Socket Layers) server with multiple layers of encryption.

How do I change my email address to which the E-Statements notifications are sent?

You can go to the E-Statement Preference option under the E-Statement Main Menu or contact the credit union.

If I sign up for Central's E-Statements will my Central Visa Credit Card statement still come in the mail?

No, by signing up for E-Statements this will include signing you up for VISA E-Statements as well!